



Data Privacy Statement WEINIG App Suite

1. Access rights

The WEINIG App Suite uses access to audio recordings, USB storage, network communication and the Internet.

2. Purpose

One component of the WEINIG App Suite is the ability to generate a service inquiry to receive rapid and targeted service support. Audio recording: The WEINIG App Suite offers the facility to create videos for a service inquiry. This requires access to audio recording.

USB storage: Videos and photos for service inquiries are stored on your device. This requires access to the device's memory.

Network communication and internet access: Service inquiries are sent via the Internet and machines and contact partners are updated via the Internet. This requires access to the Internet.

3. Storage and duration of storage

Duration of storage on the device: The photos and videos created by the app user for sending with service inquiries are stored on the device. The app user can decide when to delete this data using the delete function. The service inquiry history is stored and displayed on the device. Only the last 20 service inquiries are stored; older service inquiries are deleted. The app user can decide when to delete this data using the delete function.

Duration of storage by WEINIG: The service inquiries along with attached videos/photos are sent to WEINIG via the Internet and stored permanently by WEINIG. The resulting inquiry history for a machine allows WEINIG to support the app user by responding quickly and accurately to new inquiries.

The WEINIG App Suite gives the app user access to the WEINIG "Machine monitor" software systems, the WEINIG online shop and WEINIG news. No related data is stored in the App Suite.

4. Forwarding of information to third parties

Information submitted by the app user will not be forwarded to third parties.

5. Confidentiality and data security

Weinig guarantees that all data submitted to Weinig via the WEINIG App Suite, as well as any product-related data, etc. will be used by Weinig exclusively for processing service inquiries. Weinig will instruct employees involved with the WEINIG App Suite accordingly.

Virus protection: App users and WEINIG will take appropriate cautions in accordance with the latest technology to prevent viruses from entering the IT systems of the other contractual party. Both parties particularly undertake to keep their virus protection up to date. In the event that viruses appear, or impair functions on systems of WEINIG or the app user or are capable of being transferred to systems of the other party, the other party must be notified immediately.

Responsibility: The app user is responsible for proper data protection and use in accordance with industrial constitution law of all data made available to the user via the WEINIG App Suite. The user shall instruct its employees not to forward access details they have received during registration to third parties.

Data protection, personal data: Where WEINIG requests personal data (e.g. name, address or e-mail addresses) this is, as far as is possible, voluntary. Personal data is only stored if you provide this voluntarily, e.g. as part of a registration, survey, review or when completing a contract.

6. Date created

Tauberbischofsheim, 10 April 2015
Michael WEINIG AG

7. Contact details

Michael Weinig AG, Weinigstrasse 2/4, 97941 Tauberbischofsheim, Germany, Telephone: +49 9341 860, Mail: service@weinig.com

Data privacy statement

Thank you for visiting our website and for your interest in our company. We at Weinig take protecting your private data seriously and want you to feel safe when visiting our website. The website www.weinig.com is an offering from Michael Weinig Aktiengesellschaft.

If you have reached this statement via social media, please particularly refer to point 7.6.

1. Collection and processing of personal data

The website weinig.com only collects, stores or processes your personal data provided that this is permitted in accordance with legal regulations or that you have given your consent. Detailed information regarding all services offered via weinig.com and that process personal data can be found in this data privacy statement.

2. We obtain data in two ways

2.1 Data that you provide to us:

You can generally use our website without actively providing us with personal information. For some services, such as our press service, (see point 7.2) or the contact forms (see point 7.1), we will request personal information such as your name, e-mail address and company address in order to process the relevant service in an efficient and user-friendly manner or in order to be able to offer the service at all (we require contact details from the inquirer, for example, to process technician requests or an e-mail address to send press releases).

2.2 Data we obtain via your use of our services:

Some personal data is obtained automatically and, for technical reasons, once you visit our website. Whenever you access a page on our website or download a file (e.g. PDF data sheet), access data relating to the process is sent to our server. This comprises the following information:

- The page from which you have accessed our website
- The page from which the file/page was requested
- The name of the file
- The date and time of the request
- The data volume transmitted
- The access status (file transferred, file not found, etc.)
- Description of the type of web browser used

- The IP address you were assigned by your ISP, provided that this is necessary for the technical operation.

This information is not stored on our server. Personal data on user behavior is only evaluated on our website to the extent described in point 5.

3. Forwarding of data to HOLZ-HER

In addition to Weinig Aktiengesellschaft, the Weinig Group company HOLZ-HER also presents its products on the www.weinig.com website. When you enter personal data, such as contact form details, on the clearly identifiable HOLZ-HER subpages, this data will be forwarded to HOLZ-HER.

Michael Weinig Aktiengesellschaft will not forward any data arising from the use of the website other than that stated in this data privacy statement to third parties.

4. Cookies

Cookies are small files containing a string of characters in which certain information is stored openly or encrypted. Cookies are sent to your computer from the server and stored on the computer. They are used initially to identify the computer from which a website is accessed. Each cookie has an expiry data after which it is no longer valid. Cookies allow a user's route through various pages of a website or even across various websites to be traced. Cookies can also be used to improve communication between our server and your computer in order to make your use of our website more convenient. Cookies may originate either from the website operator or integrated third parties (e.g. integrated social media networks or video platforms). You can use your browser to display the cookies stored on your computer, to delete the existing cookies or to change the configuration so that not all cookies or no cookies at all can be stored in future. Please note that some functions (such as language or country selection) will not work properly or at all if you deactivate the storage of cookies.

Our website uses the following cookies:

Cookies of Michael Weinig Aktiengesellschaft:

fe_typo_user, PHPSESSID:

Basic storage of session data (session cookie). This data is obligatory for various modules, e.g. user login, product finder and language selection.

cua:

This stores the acceptance of cookies.

hideLanguageNotice:

This stores whether the reference to language navigation should be hidden.

Cookies from third-party providers:

The web pages of Michael Weinig Aktiengesellschaft contain services from third parties, who may also set cookies. These are Vimeo, YouTube and GoogleMaps. Michael Weinig Aktiengesellschaft will not provide any personal data to these third-party providers.

Michael Weinig Aktiengesellschaft has no influence on the use of personal data by third parties, which is obtained via cookies from such third parties.

5. Google Analytics

This website uses Google Analytics, a web analysis service of Google Inc. ("Google"). Google Analytics uses "cookies", small text files, which are stored on your computer and allow your use of the website to be analyzed. The information generated via the cookie regarding your use of the website is normally sent to a Google server in the USA

where it is stored. If IP anonymization is activated on this website, however, your IP address will firstly be shortened by Google within member states of the European Union or in other contracting states to the Agreement on the European Economic Area. Only in exceptional cases will your full IP address be sent by Google to a server in the USA and shortened there. On behalf of the operator of this website, Google will use this information to evaluate your use of the website in order to compile reports regarding website activities and to perform further services for the website operator associated with the use of the website and the Internet. The IP address forwarded from your browser via Google Analytics will not be combined by Google with other data. You can prevent the saving of cookies via your browser software settings. We would, however, point out that if you do this, you may not be able to use all functions of this website to their full extent. Furthermore, you can prevent Google from collecting and processing the data created by the cookie which relates to your use of the website (including your IP address) by downloading and installing a browser plug-in that can be found at the following link (<http://tools.google.com/dlpage/gaoptout?hl=de>).

You can prevent Google Analytics from collecting data by clicking on the following link. An opt-out cookie is stored that prevents future collection of your data when visiting this website:

[Deactivate Google Analytics](#)

For further information regarding conditions of use and data privacy, visit www.google.com/analytics/terms/de.html or <https://www.google.de/intl/de/policies/>. We would advise you that Google Analytics has been enhanced on this website via the code "gat._anonymizelp();" to ensure anonymous recording of IP addresses.

We also use Google Analytics to evaluate data from AdWords and the double-click cookie for statistical purposes. If you do not want us to do this, you can deactivate this via the ads preferences manager (<http://www.google.com/settings/ads/onweb/?hl=de>).

6. WiredMinds

Products and services from WiredMinds AG (www.wiredminds.de) are used on this website for marketing and optimization purposes. This involves the collection, processing and storage of data, which are used to create a use profile under a pseudonym. The use profiles are completely anonymized wherever possible and reasonable. This may involve the use of cookies. Cookies are small text files stored in the Internet browser of the user and used by the Internet browser for recognition purposes. The data collected, which may include personal data, is forwarded to WiredMinds or collected by WiredMinds directly. WiredMinds may use information generated by visits to the website to create anonymized use profiles. The data collected in this way will not be used to personally identify the visitor to the website without obtaining separate consent from the party concerned. Nor will such data be combined with personal data relating to the person behind the pseudonym. Where IP addresses are collected, these will be anonymized immediately following collection by deleting the final block of numbers. Consent to the collection, processing and storage of data may be revoked at any time with future effect."

[Exclude from website tracking](#) and [further information to LeadLab](#)

7. The services in detail

7.1 Contact forms

weinig.com offers your comprehensive personal support via the "Services" section. If you contact us via one of the contact forms

- Fault reporting (Service)
- Service engineer request (Service)
- Information request (Contact)
- Callback request (Contact)
- Advice request (Contact)

- System solution inquiry (Contact)

we will record the information requested on the relevant form (e.g. your name, your address and telephone number as well as your e-mail address) in order to respond to your request quickly and individually.

All data is used exclusively to answer your inquiry and will not be used for a sales discussion or other marketing purposes, unless you expressly want this (e.g. select: "I would like to be contacted by a WEINIG expert" or "Please make me an offer").

We will be happy to provide details of the information we have stored about you. For further information, please see point 7 "Contact" of this data privacy statement.

7.2 Press releases

You can subscribe to your press releases via the "Press" section. Your personal data used to register will be exclusively obtained and processed by Michael Weinig Aktiengesellschaft. The registration data will not be forwarded to third-party companies. The information in the press releases originates from Michael Weinig Aktiengesellschaft and associated group companies. The press releases will be sent by Michael Weinig Aktiengesellschaft.

Consent to send the press releases can be withdrawn at any time via e-mail to "info@weinig.de". Alternatively, you can also contact the persons listed under point 7 "Contact".

We will be happy to provide details of the information we have stored about you. For further information, please see point 8 "Contact" of this data privacy statement.

7.3 "Your Service contact person" and "Your WEINIG expert"

The "Your WEINIG expert" and "Your Service contact person" gives you access to our global network of contact persons and experts. In order to nominate the right contact person for you, we ask for the country in which you require one of our expert contact persons. This information will not be analyzed or stored by Michael Weinig Aktiengesellschaft beyond the display of contact data.

7.4 Remote service

The use of the remote service requires a separate agreement between you and Michael Weinig Aktiengesellschaft. This also regulates the data privacy aspects of remote access. Without this agreement, we cannot offer you remote maintenance.

7.5 Recommend page

At the end of every machine description and on various pages, you will find the function "Recommend page". Clicking on this field activates the social media buttons of Facebook, Twitter, Xing, Google+ and LinkedIn.

Activating the button alone can forward personal data to these providers. Michael Weinig Aktiengesellschaft is neither responsible for the content on the websites of third party providers (with the exception of pages and elements editorially processed by Michael Weinig Aktiengesellschaft), nor for the processing of your data by third parties. The responsibility lies solely with the respective third-party provider. Michael Weinig Aktiengesellschaft accepts no liability for any damages arising.

7.6 Social media presence

In addition to the website at weinig.com, Michael Weinig Aktiengesellschaft maintains an online presence on various social networks:

- <https://www.facebook.com/weinig.ag>
- https://www.twitter.com/Weinig_AG
- <https://www.xing.com/companies/michaelweinigag>

- <https://plus.google.com/u/0/+WeinigGroup>
- <https://www.linkedin.com/company/michael-weinig-ag>
- <https://www.instagram.com/weinig.ag/>
- <https://vimeo.com/weinig>
- <https://www.facebook.com/holzher.gmbh/>
- <https://www.xing.com/companies/holz-hergmbh>
- <https://vimeo.com/holzher>
- <https://www.youtube.com/user/HolzHerVideos>
- <https://plus.google.com/+HOLZHERGmbHNürtingen/about>
- <https://www.linkedin.com/topic/holz-her>

The data privacy statements of the respective networks should be observed in respect of these presences. Michael Weinig Aktiengesellschaft has no influence on the collection, processing and use of personal data by the providers of these platforms.

The present data privacy statement also applies to services of Michael Weinig Aktiengesellschaft offered via these platforms.

8. Contact

You retain control over all personal data that you provide to Michael Weinig Aktiengesellschaft online. Upon request, we will be happy to inform you free of charge in writing as to whether we have personal information stored and what this information comprises. You can also request that we delete your personal data we have stored unless this is required to process contractual relations between us or we are obliged to store the data for legal reasons.

Please direct any inquiries, questions or feedback regarding the data privacy statement to the following e-mail address: datenschutz@weinig.com.